



2016 Special Enrollment Tool Kit

Consumers who experience a Qualifying Life Event can enroll in a Covered California health insurance plan up to 60 days from the date of the event. This is called a [Special Enrollment](#).

Certified Enrollers (Agents and Counselors) may assist all consumers eligible for a Special Enrollment. During this period, Certified Enrollers processing applications on behalf of a consumer will no longer have the ability to complete new or in progress applications without a [Qualifying Life Event](#). New fields are displayed on the Application Signature Page that will require entry of a consumer's Qualifying Life Event.

Click the following links to access additional information to help assist consumers enrolling with a Qualifying Life Event.

Tool Kits

- [Special Enrollment Verification](#)
- [Social Media](#)
- [Immigration](#)

Quick Guides

- [Special Enrollment](#)
- [Special Enrollment Verification](#)

Job Aids

- [Special Enrollment](#)
- [Agent Extranet](#)
- [Report A Change](#)
- [Create an Individual Account](#)
- [Change Premium Assistance Amount](#)
- [Income Pages](#)
- [Delegating and Removing a Delegation](#)

Covered California Contact Information

- [Regional Field Representative Team](#)
- [Navigator Grant Program Manager Team](#)